motil

User's manual

going GREEN

¡WELCOME TO THE motitworld!

Thank you for choosing MOTIT and congratulations! You are helping the environment and your daily commute as well!

This manual contains all the information about how MOTIT Works, how your scooter works and the Smartphone application.

Please take your time to read this manual thoroughly.

We hope that you enjoy motit!

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HOW MOTIT WORKS

1 Installing your APP for motit

Once you have registered, download the *app-motit.*.

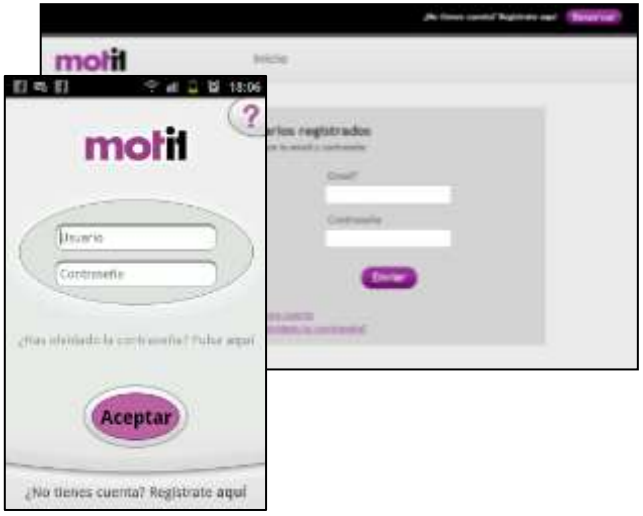
You will need a Smartphone with iOS or Android and internet access.

ANDROID APP ON Google play

Available on the App Store

2 Make your reservation

Enter your email and password in the MOTIT reservation website or in your smartphone application.



3 Choose your reservation

	By trip: pay only for the distance needed.		**By time:** pay only for the time needed.
	Frequent: pay for trips that you make frequently. Upon request, a flat monthly fee can be arranged.		**Touristic route:** pay for visiting all the emblematic places of the Catalonian capital.

4 Pick up your scooter

5 minutes before the start time, you will receive the location and the vehicle license plate available in our areas.

5 Check out your scooter

Your scooter must be returned in the destination and time introduced while booking in our service map.

REMEMBER

Return in different areas, time or trips reserved will be penalized.

Return your scooter in good condition and report any incident.

SERVICE CONDITIONS

- Always carry your Smartphone either for picking up your scooter or dropping it off.
- Do not allow people who are not holders of the reservation drive your scooter.
- Report your scooter to our customer service at the first sign of failure.
- Respect the maximum weight and carry only one passenger.
- Do not drive on highways, expressways or ring roads.
- Follow the traffic rules and specifications of your scooter.
- Always check the availability of the helmet before starting your scooter.

IN CASE OF FINES

MOTIT will pass your details on to the appropriate authorities in case of fines. The user will be responsible for the payment of any fines.

IN CASE OF ACCIDENT

Log out of the APP and dial our support number. Complete and return the damage claim to atencion@motitworld.com.

The user has a responsibility of 50€ maximum if he/she has follow the service conditions.

RIDING YOUR SCOOTER

1 **Press the button "Start driving"** on the homepage of your MOTIT application. **Make sure to put the red switch ON/OFF in the OFF position.** Then, the dashboard screen will switch on and you will see the "Ready " signal.

For further information about how to switch on your scooter, check the **User guide for the APP.**

2 **Put the red switch in the ON position** . The central stand and the helmet box will unlock.

3 **Remove your helmet and close the helmet box** until the dashboard sign switch off..

4 **Put the center stand up** when the sign **"ON"** appears on your dashboard.

END OF USE OR SHORT STOP

1 If you want to do a short stop, be sure that the scooter screen is in **ON mode**, put the central stand down.

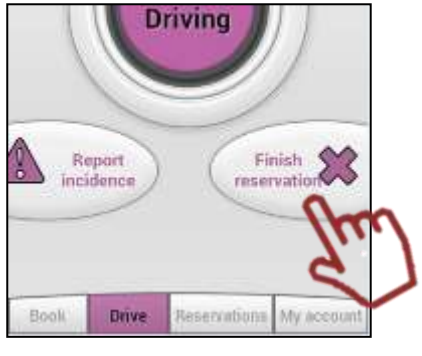
2 Open the helmet box by pressing the button **"Resume driving" of the APP** and put the helmet in its box. Make sure that the helmet sign of the dashboard is switch off.

3 **Put the red switch in the OFF position** for switching off the scooter. Your reservation will remain available.

4 To **restart your scooter** press the option **"Resume driving"** button on your application screen and put **the red switch in the ON position**. the helmet box and the central stand must be closed and down properly

5 Once you get your destination follow the steps 1, 2 and 3 and this time press the option **"Finish reservation"** button on your application screen.

Do not forget to report any incidence.



USER GUIDE FOR THE APP-MOTIT

FIRST STEPS: MENU

1

Once you have introduced your user name and password you will see the **"MENU"** at the top of your APP screen.
It will show four tabs with the following information:

- **BOOK** : choose the rate that best suits you.
- **DRIVE:** lets you locate routes, and switch your scooter on and off. It will be active if you have made a reservation and there are available scooters.
- **MY RESERVATIONS:** lets you organize, modify or remove your reservations.
- **MY ACCOUNT:** It gives you information about your personal details, type of contract, passwords and bank details.

All options in **"MENU"** include a **"HELP"** icon for you to get more information about the MOTIT APP tabs.

REQUEST A RESERVATION

1

By trip: choose the date and time of your journey, as well as the point of origin and destination.

Press the button **"Request"** then **"Book"** and check the motit offer for a better price!

- To mange your reservation go to **"Reservations"**.

2

By time: choose how long your trip is, with the option of origin, and destination points, and enter the day's date and time of collection.

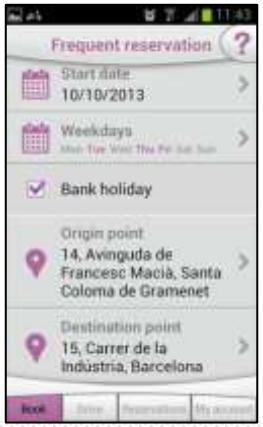
Press the button **"Request"** then **"Book"** and check the motit offer for a better price!

- To mange your reservation go to **"Reservations"**.

3

Frequent: choose the start date and days of the week you will use MOTIT, select the booking holidays tab for special dates. Otherwise, you will not be able to use your scooter.

Finally, select the point of origin, destination and time of return, if necessary.



4

Touristic: choose one of our routes and check the options "See map" and "Route details".

Press on the option **"Book"** and get ready for visiting a part of our history.

MY RESERVATIONS

This section composed of:

1 **Outstanding reservations:** here you can modify your reservations and see the current status of each:

- **In use:** Indicates that your scooter is being used for a specific reservation
- **Pending:** Indicates that your booking is being processed and you will soon be assigned a scooter.

My reservations
Pending reservations
10/09/13 11:21 151, Barcelona 13, Plaça de Fran...
12:42 14, Avinguda de F... 15, Carrer de la In...
Trips history
See list

If you select specific reservations you will have access to the details of your trips and modification options.

2 **Trips History:** Here you can view your trips, which are ordered by date in descending order.

12:47
Trips history
31 - 10 - 2012 12:35 Gran Via de les Corts Cata... Carrer de Sant Joan de Mal...
16 - 10 - 2012 09:00 Carrer de Tarragona Carrer Felipe Neri
17 - 10 - 2012 12:35 Carrer de Tarragona Carrer Felipe Neri
28 - 09 - 2012 09:00 Carrer de Tarragona Carrer Felipe Neri
22 - 09 - 2012 12:35 Gran Via de les Corts Cata... Carrer de Sant Joan de Mal...
Book
Drive
Reservations
My account

Each trip icon indicates:

Green Tick: the trip was successful.
Red exclamation: the user did not make the trip.
Yellow exclamation: the trip was made but without fulfilling the conditions of service. It means, there were deviations in the destination, time or distance.

STARTING YOUR SCOOTER

Once you have made your reservation go to **"Drive"** and press **"Start".** Then, press "Check location" to locate it.

Stand next to your scooter and press **"Start driving",** to start it up.

REMEMBER

Press the button **"Report incidence"**, if the scooter has any damage.

MY ACCOUNT

This option shows the current contract, as well as any free minutes or kilometers accumulated. In addition, you can also change the contract, change billing information, change your password, and use the page to sign out from your MOTIT app.